

Deborah.Easterling

239610

From: Deborah.Easterling
Sent: Monday, October 01, 2012 4:16 PM
To: 'Diana Stuart'
Subject: RE: Letter of Protest 2

Dear Clark and Diana Stuart,

This is to acknowledge receipt of your email to the Public Service Commission. I am forwarding your email and Letter of Protest to our Clerk's Office for processing. Your email and Letter of Protest will become a part of Docket No. 2012-177-WS and will be posted on our website under this docket.

Please let me know if you should require any additional information.

Sincerely,

Deborah Easterling
Administrative Assistant

From: Diana Stuart [<mailto:teamgram4@yahoo.com>]
Sent: Friday, September 28, 2012 12:11 PM
To: Deborah.Easterling
Subject: Letter of Protest 2

Deborah,
It took awhile, but we figured out how to save this.

Clark & Diana Stuart

Isaiah 40:31

RECEIVED

PSC BC
MAIL / DMS

Mrs. Stuart,

The form was blank. Please resubmit.

If you have any questions concerning the form, please email me or give me a call.

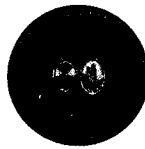
Thanks,
Deborah Easterling
803-896-5133

From: Diana Stuart [<mailto:teamgram4@yahoo.com>]
Sent: Thursday, September 27, 2012 2:30 PM
To: PSC_Contact
Subject: Letter of Protest

<http://www.psc.sc.gov/forms/Letter of Protest Form pub 0002.pdf>

Clark & Diana Stuart

Isaiah 40:31



* Required Fields

Letter of Protest

Print

Email

Date: * September 28, 2012

in Docket _____ - _____ - _____

Protestant Information:

Name * Clark & Diana Stuart

Mailing Address * 12014 Heron Harbor Drive

City, State Zip * Tega Cay, SC 29708 Phone * 803-547-5253

E-mail _____

1. What is your connection or interest in this case? * For example, are you a customer of the Company that is the subject of this pending proceeding? (This section must be completed. Attach additional information if necessary.)

We are customers.

2. Please give a concise statement of your protest. * (This section must be completed. Attach additional information if necessary.)

We feel that the drinking water quality is adequate as best and customer service not up to par. The constant wring around our toilet is an ongoing unpleasantness. We'll deal with that, but NOT a rate increase!!

Any rate increase for TCWS would be demanding Tega Cay residents to pay for the company's mismanagement of the operation of their business. This economy this only adds undue financial pressure to all the families in this area. Retirees are on a fixed income; young families are struggling with basic costs of raising their families, not to mention some who are out of work. The proposed 18% & 67% increased are unconscionable. A viable result could result in reducing toilet flushing; unsanitary as well as unpleasant.

The city of Tega Cay needs to come up with a better plan for updating their systems. Water is a basic need a necessity for life, NOT something to use as an income generation source for Tega Cay Water.

67% for toilet flushing... Shameful!!

3. Do you wish to make an appearance at a hearing in this proceeding , if scheduled, and offer sworn testimony? *

We'd like to attend, but we're not sure what kind of testimony we could give.